

CASE STUDY

EUROPEAN MANUFACTURING COMPANY ENHANCES AP & AR PROCESSING WITH MINDZIE PROCESS INTELLIGENCE

A mid-sized European manufacturing company, with operations across five countries, was facing persistent challenges in its Accounts Payable (AP) and Accounts Receivable (AR) processes. Despite using a modern ERP system, inefficiencies, bottlenecks, and compliance risks were creating unnecessary costs, late payment penalties, and strained customer relationships.

The finance leadership team turned to mindzie process intelligence to uncover hidden inefficiencies, gain visibility, and drive measurable improvements.

Executive Summary

mindzie's process intelligence platform integrated ERP and finance data to illuminate the end-to-end Accounts Payable and Accounts Receivable processes. By exposing hidden cycle-time stalls, re-work loops, and compliance gaps—and then continuously monitoring them—the company improved liquidity, reduced financial leakage, and enhanced both supplier and customer trust.

"The insights from mindzie gave us transparency we never had before. We could see exactly why invoices stalled, where errors were driving rework, and which customers and suppliers were most impacted. The automated alerts keep us proactive, not reactive."

— Chief Financial Officer

Quantified Results

- **28% Reduction in AP invoice cycle time**
- **25% Faster AR collections cycle**
- **40% Drop in invoice rework cases**
- **20% Improvement in SLA compliance**



Business Challenge

Despite a modern ERP system, the manufacturer’s finance team struggled with:

- **Accounts Payable**
 - **Long cycle times from invoice receipt to payment release.**
 - **Frequent rework caused by mismatched POs and invoices.**
 - **Missed early-payment discounts and costly late fees.**
- **Accounts Receivable**
 - **Delays in issuing accurate invoices.**
 - **Inconsistent follow-up on overdue accounts.**
 - **Non-compliance with agreed SLAs, resulting in strained customer relationships.**

OPERATIONAL HIGHLIGHTS

Metric	Pre-mindzie	Post-mindzie	YoY Delta
AP Cycle Time	14 days	10 days	-28%
AP Invoice Rework	18%	11%	-40%
AR Collections Cycle	32 days	24 days	-25%
SLA Compliance	67%	80%	+20 pts

Why It Worked

- **Rapid Data Onboarding** – Out-of-the-box ERP and banking connectors made AP and AR flows visible within weeks.
- **Targeted Root-Cause Analytics** – Cycle-time, re-work, and compliance analysis identified the most critical fixes.
- **Automated, Continuous Monitoring** – mindzie watches every AP and AR event, alerting the finance team to exceptions before they escalate.
- **Closed-Loop Actioning** – Automated approval rules and follow-up reminders, triggered by mindzie insights, locked in the improvements.

Conclusion

By combining fast deployment, deep visibility, and automated alerts, mindzie enabled the European manufacturer to transform AP and AR into a proactive, cash-efficient operation—accelerating payments, reducing errors, and strengthening working capital.

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Let mindzie turn your process data into your next competitive advantage.